

Ensuring the Safety and Welfare of Children/Young People

Child Protection Policy and Code of Behaviour for working with children/young people

<i>Developed by: Aspire</i>	<i>Date:</i>
<i>Approved by: Board of Directors</i>	<i>Date:</i>
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1. Introduction

Aspire- The Asperger Syndrome Association of Ireland was founded in 1995 to provide support and information to people with Asperger Syndrome and their families.

1.1 Vision, mission and values

Aspire envisions a world where people with Asperger Syndrome have the same opportunities to work, socialise and participate as everyone else. Our mission is to provide supports to people with Asperger Syndrome that will help them to fulfil their goals, to provide information to them and their families, and to promote an understanding in the community.

Our values are:

Inclusion

We, in Aspire, believe that people with Asperger Syndrome have an invaluable insight and should be central to decisions regarding what supports are required and how our message is communicated.

Equality

Aspire believes that people with Asperger Syndrome have the right to access the same supports, community resources and educational and employment opportunities as everyone else.

Promote Understanding

We believe that a greater understanding of Asperger Syndrome in the community will lead to greater inclusion and awareness of the unique contribution that people with Asperger Syndrome can make.

Achieving Aspirations

People with Asperger Syndrome have the right to choose their own path and Aspire is committed to providing support to individuals and promoting a level of understanding that will make it easier to achieve this.

1.2 Asperger Syndrome

Asperger Syndrome is a condition on the Autism Spectrum which impacts on the way that individuals view the world, interact with and communicate with others.

While people who have Asperger Syndrome can have many talents and unique skills, they can experience challenges in forming relationships with others, managing anxiety, social exclusion and limited employment opportunities. Perhaps the most significant challenge is the 'hidden' element of the condition, which can make it difficult for others to understand the impact that Asperger Syndrome can have.

The characteristics of Asperger Syndrome vary from individual to individual but listed below are some examples of behaviours seen with individuals with Asperger Syndrome:

- Sensitivity to stimuli such as light, heat, smell, touch and sound
- Literal interpretation of language resulting in comprehension difficulties
- Difficulty adapting to changes and understanding social expectations
- Difficulty with social interaction
- May have difficulty reading facial expressions and body language of other people
- May have difficulty making eye contact with others
- Often have a special interest which can often consume great deals of time

2. Purpose and Scope

Aspire is fully committed to safeguarding the well-being of all the children and young people with whom we work. Our policy on child protection is in accordance with "Children First". Aspire is committed to promoting the rights of the child including the participation of children and young

people in matters that affect them.

A set of guidelines have been introduced by Aspire and all staff and volunteers involved in any event with young participants have agreed to adhere to these guidelines.

Aspire have involved children and young people in our work wherever possible. The range of activities which they might be involved in include the following:

- Participation in the Drama in Education Programme
- Aspire membership services
- Training and education services

This list is not exhaustive.

This involvement may take a number of different forms. In some cases, children and young people attend classes at a specific location on some occasions the children or young people may travel with parents and staff on a social outing. Our guidelines cover all the activities and the differing circumstances in our work with young people.

Everybody who works with children has a duty of care to them and this is a responsibility, which must be taken seriously. These guidelines aim to provide information and promote good practice for those involved in working with children in Aspire so that staff will be aware of what to do in situations where the safety or welfare of a child may be at risk.

3. Glossary of Terms and Definitions

The Child Care Act, 1991 defines a **child** as someone less than 18 years of age who is not married. The UN Convention defines a child as someone less than 18 years of age and the National Children's Strategy in Ireland, similarly defines a child as someone less than 18 years of age, who is not married.

Definition and Recognising Child Abuse

Child abuse can be categorised into four different types: neglect, emotional abuse, physical abuse and sexual abuse. A child may be subjected to one or more forms of abuse at any given time. Definitions of the four types of abuse, how to recognise abuse and an explanation of "reasonable grounds for concern" are included in Appendix 7, which is based on "Children First – National Guidelines for the Protection and Welfare of Children".

4. Guidelines and Procedures

4.1 Good Practice Guidelines

Safe practice is essential in our work and we have put in place the following procedures to govern our work with children and young people:

- All staff and those assisting Aspire in our work are aware of the good practice guidelines and are familiar with the overall child protection policy of the office;
- Children and young people involved with our work are informed of our guidelines and

procedures;

- Parents of children involved with our work are also informed of our guidelines and procedures;
- Aspire has appointed a 'Child Protection Officer' to deal with any complaints or issues arising which concern the safety or welfare of any child/young person who attends any events or meetings organised by Aspire or with Aspire staff. This person is appropriately trained and familiar with the procedures to be followed in the event of an allegation, concern or disclosure of child abuse;
- Aspire has put in place an anti-bullying policy;
- Aspire has put in place a complaints procedure;
- When organising events/meetings for children/young people or their attendance at events/meetings, the following information/documentation is requested by the Aspire in relation to each child/young person attending the event/meeting:
 - A Parental Consent Form – particularly for events involving long distance travel or overnight stays; (see sample in Appendix1)
 - Contact details for the family/guardians, including emergency contact numbers;
 - All relevant medical information;
 - Information relating to any special needs which the child or young person may have in terms of access, diet, language assistance, etc.;
- An appropriate ratio of adults to young people is put in place for each meeting or event held by Aspire. The ratio may vary depending on the particular situation, the age of the participants and their dis/ability or other special needs (Where activities involve being away from home overnight, appropriate gender based supervision will be provided - see section 6);
- All adults working with young people directly, including those providing overnight supervision, will have received Garda vetting.
- Staff and facilitators show respect and understanding for the rights, safety and welfare of the children and young people;
- Inappropriate behaviour/language by the children/young people will not go unchallenged;
- A system is in place for recording any incidents or accidents while the child is in the care of Aspire (see sample form at Appendix 5);
- A clear system of registration and departure of participants is in place at all events;
- There are clear channels of communication and access to staff in the office if parents/guardians or children/young people wish to voice their concerns if there is something they are not happy about;
- Aspire will make every effort to ensure that during its events, the physical surroundings will be comfortable, fully accessible and appropriate for the work being undertaken;
- Employees and volunteers should not take one young person alone in a car on journeys
- While we recognise that sometimes it is appropriate for staff to work on a one to one basis with a child or young person, staff/volunteers should not spend excessive amounts of time alone with an individual child/young person. Where an adult needs to meet with a child/young person alone, the door should be left open and another adult informed of the meeting;

- There should be no unnecessary physical contact between an adult and a young person although there are times when for example, placing a hand on a distressed child/young person's shoulder to comfort him/her would be appropriate. Physical contact should only be in response to the needs of the child and should be appropriate to the age and the level of development of the child.
- Aspire respects and promotes the principles of equality and diversity and works with all children in a culturally sensitive way within the context of the Irish constitution and law and the UN Convention on the Rights of the Child.

4.2 Recruitment And Training

Putting in place good procedures in recruitment and training practice is a central element in ensuring the safety and welfare of all adults and young people involved in the organisation.

In engaging staff (long term, short term or event based) or volunteers for Aspire, the following procedures will be followed:

4.2.1 Staff

Permanent staff of Aspire:

- All adults working with young people directly, including those providing overnight supervision, will have received Garda vetting.
- Staff will be given a copy of the Aspire Child Protection Policy and code of behaviour and will be asked to sign a document certifying that they have read it and agree to abide by its contents and that there is no reason why they would be considered unsuitable for working with children/young people (see App 3).

Staff on short term contracts:

- Where short term contracts for staff are awarded for particular pieces of work, a clear job description is developed outlining the responsibilities of the job and the reporting procedure;
- The applicant must supply information of previous, recent experience, particularly all experience relating to working with children/young people;
- The applicant must supply the names of two referees who are relevant to the post (not family members). Referees will be asked to complete a standard form (see Appendix 6) and will also be contacted personally;
- Garda vetting will be sought
- Staff will be given a copy of the Aspire Child Protection Policy and code of behaviour and will be asked to sign a document certifying that they have read it and agree to abide by its contents and that there is no reason why they would be considered unsuitable for working with children/young people (see App 3).

Staff and volunteers from another agency/organisation:

- When working with staff/volunteers from another agency/organisation in facilitating an event involving children/young people, such staff/volunteers will be given the Aspire Child Protection policy and code of behaviour and will be asked to sign a document certifying that they have read it and agree to abide by its contents and that there is no reason why they would be considered

unsuitable for working with children/young people (see Appendix 3);

- For staff/volunteers working directly with children/young people, Garda vetting will be sought by Aspire through the Carmichael Centre.
- If the volunteer/staff has already obtained Garda vetting through their own organisation, in the previous 18 months, a form should be completed by their organisation confirming this fact and a copy of the Garda vetting should be forwarded to the aspire (see Appendix 4).

4.2.2 Training

All staff of the Aspire will be expected to participate in relevant training from time to time. Those working directly with children/young people must have received some training on the issue of child protection.

Where young people, under 18 years, are assisting in the work of the Aspire, they will receive appropriate information on the Aspire Child Protection Policy and national child protection policy at a level suitable to their age and experience. These young people will always work in partnership with or under the supervision of an adult.

Induction training for any new staff will include training on the Aspire child protection policy.

4.3 Keeping Parents And Guardians Informed

Aspire will keep parents and guardians informed of all aspects of the programme that their child is involved in. It is our policy to share information relating to the programme of activities, trips away, transport to and from events, etc. with the parents/guardians. It is our practice to inform parents/guardians first in the event of a child disclosing an incident of abuse, unless this could put the child in danger.

4.4 Procedures For Travel Involving Children/Young People

In the case where a child/young person travels with a member of staff of Aspire to a meeting or an event, Aspire will be responsible for the welfare of the young person while travelling and while at the event. This includes travel abroad. In these instances, parental consent forms must be completed by parents/guardians and a record must be kept of the emergency contact numbers supplied.

4.5 Activities Involving Overnight Stays Away From Home

Where the activities involve staying away from home overnight a number of additional concerns need to be taken into account.

General guidelines

Adequate and safe transport arrangements will be made. There will be adequate insurance cover for the activities being undertaken;

Parent/guardian consent will be obtained for each participant, prior to the trip, including information on each participant about the following:

- Contact details of parent/guardian and another person named by the parent/guardian in the event of the parent/guardian not being available in an emergency
- All relevant medical information for the participant and consent for medical intervention, if necessary

- Any special needs which the participant may have, including diet, medical needs, support needs, etc;
- All relevant information including contact details, allergies, medicines, dietary needs etc. for the child or young person will be kept with a leader/staff member on the trip.
- Parents/guardians will be fully informed of the programme or timetable for the event and will receive a copy of the programme;
- Parents will be given full contact details of the centre/hotel/accommodation and also of the staff member in charge of the event;
- Aspire will ensure that the physical surroundings are safe, comfortable, accessible and appropriate for the work being undertaken;
- There will be an appropriate ratio of adults to young people at the event – this may vary depending on the age and ability of the group involved;
- There will be appropriate gender based supervision for the event;
- Accommodation will be provided in single sex rooms, and dormitories will not be shared with non-group members;
- All staff and leaders of the Aspire, who work on a residential event with young people, will have received Garda vetting;
- Aspire have a system in place for recording any accidents or incidents while in the care of the Aspire;
- One staff person will be designated as the ‘key contact person’ for the event and parents/guardians and participants will be given contact details of this person. All complaints, concerns, etc should be directed to this person (with the exception of complaints in relation to the safety and welfare of the children/young people).
- Parents/guardians will also be given the contact details of the Aspire Child Protection Officer. Complaints in relation to the safety and welfare of the children/young people should be made to the Child Protection Officer in the Aspire).

4.6 Code of behaviour for events

- All staff/leaders will show respect and understanding for the children/young people involved;
- Inappropriate behaviour/language will not go unchallenged;
- A list of ‘ground rules’ will be drawn up for each event, with the participation of the children/young people and these will be distributed to all participants and will be signed up to, prior to the event. The ground rules will be displayed in the meeting rooms during the event;
- The privacy of the participants will be respected at all times and particularly in dormitories, changing rooms, showers and toilets;
- Participants should be encouraged to report to a staff member any cases of bullying and the staff member in charge must be made aware of this;
- Staff/leaders should avoid showing favouritism towards any one participant and should ensure that the relationship is constructive and aims to build the independence and autonomy of the

participants.

4.7 Staff Training

Staff working on the event will have received full briefing in the following areas:

- The work and the policies of Aspire;
- Particular skills training appropriate to the nature of the work and the specific event taking place;
- Child protection training with reference to the policy of Aspire.

4.8 Working In Partnership With Other Agencies

There may be an instance where Aspire will work collaboratively with other agencies in organising events with children/young people involved. There are many different forms that this work may take. However, where the event is being run in the name of the Aspire, our Child Protection guidelines will apply. The staff/volunteer recruitment practices which apply are listed in Section 4.

4.9 Dealing With Challenging Or Disruptive Behaviour

Staffs who deal directly with children and young people will be given guidance and support in dealing with difficult behaviour. Aspire ensures that the safety and welfare of the children and young people is a priority and that staff will deal sensitively and professionally with any difficult issues that may arise. Where instances of challenging or disruptive behaviour occur with children/young people, a record will be kept of this where the instance requires the intervention of a worker or volunteer or where the safety and wellbeing of others are at risk. In a case of such behaviour, two workers/volunteers should be present in dealing with the situation. Staff members, who are present at the time, should complete the incident/accident report form (see Appendix 5).

The report of the incident should include:

- The programme or activity which was happening at the time;
- Date of Incident;
- A record of what happened;
- Details of who was involved;
- Details of where and when it happened;
- A record of any significant comments;
- A record of any injury to person or property;
- Details of how the situation was resolved or left.

4.10 Bullying

Bullying behaviour can be defined as repeated aggression is it verbal, psychological or physical which is conducted by an individual or group against others.

Examples of bullying include:

- Teasing

- Taunting
- Threatening
- Hitting
- Extortion
- Exclusion.

Aspire will not tolerate any bullying behaviour by children/young people or adults and will deal with any incidents immediately in accordance with the Aspire anti-bullying policy when working with children and young people (Appendix 9).

4.11 Dealing With A Disclosure Of Abuse

Aspire values and encourages the full participation of children and young people in many aspects of our work and we strive to ensure that the experience of the child/young person in our work is a happy and productive one. In the event of a child/young person disclosing an incident of abuse it is essential that this is dealt with sensitively and professionally by the staff member/volunteer involved. The following are guidelines to support the worker/volunteer in this:

- React calmly;
- Listen carefully and attentively; take the young person seriously;
- Reassure the young person that they have taken the right action in talking to you;
- Do not promise to keep anything secret;
- Ask questions for clarification only. Do not ask leading questions;
- Check back with the child/young person that what you have heard is correct and understood;
- Do not express any opinions about the alleged abuser;
- Record the conversation as soon as possible, in as much detail as possible. Sign and date the record;
- Ensure that the child/young person understands the procedures which will follow;
- Pass the information to the Child Protection Officer, do not attempt to deal with the problem alone;
- Treat the information confidentially.

4.12 Reporting Procedure In Respect Of Child Abuse

Aspire has put in place a standard reporting procedure for dealing with disclosures, concerns or allegations of child abuse.

4.12.1 Responsibility to Report Child Abuse

Everyone must be alert to the possibility that children with whom they are in contact may be experiencing abuse or have been abused in the past. This is an important responsibility for staff and volunteers when working with children and young people.

The guiding principles in regard to reporting children abuse are summarised as follows:

- The safety and well-being of the child or young person must take priority
- Reports should be made without delay to the HSE

- While the basis for concern must be established as comprehensively as possible, children or parents should not be interviewed in detail about the suspected abuse.

The reporting procedure for dealing with disclosures, concerns or allegations of child abuse is outlined in the following steps:

- The employee or volunteer who has received a disclosure of child abuse or who has concerns of abuse should bring it to the attention of the Child Protection Officer immediately.
- The Child Protection Officer will assess and review the information that has been provided. The CPO may contact the HSE for informal advice relating to the allegation, concern or disclosure.
- After consultation with the HSE officials, the Child Protection Officer will then take one of two options:
 - Report the allegation, concern or disclosure to the HSE or
 - Not make a formal report to HSE but keep a record of the concerns on file. The reasons for not reporting the allegation, concern or disclosure will be clearly recorded. The employee/volunteer who made the initial report will be informed if a formal report is not being made to the HSE and it is open to him/her to make a formal report themselves, directly to the relevant authority if they feel this is necessary.
- Where a formal report is made the HSE will then liaise with An Garda Síochána. It is likely that the HSE will want to speak to the person who first made the report to clarify facts and the circumstances of the report.

In an emergency a report should be made directly to An Garda Síochána.

In making a report on suspected or actual child abuse, the individual must ensure that the first priority is always for the safety and welfare of the young person and that no young person is ever left in an un-safe situation.

Parents/guardians of the child will be informed of the allegation, concern or disclosure unless doing so is likely to endanger the child.

4.12.2 Information required when making a report

The more information which is gathered and put together on the Standard Reporting Form which has been adopted by Aspire (see Appendix 2) the easier it will be to assess an allegation, concern or disclosure of abuse. Reports, which are made anonymously, will be followed up but this may take longer and will make it more difficult for the professionals involved to assess the situation. If a person is unsure about the case, it may be useful to talk over the issue with the Child Protection Officer or with a HSE worker before making an official report.

4.12.3 Confidentiality

In matters of child abuse, an employee/volunteer should never promise to keep secret, any information which is divulged. It should be explained to the young person that this information cannot be kept secret but only those who need to know, will be told.

It is essential in reporting any case of alleged/suspected abuse that the principle of confidentiality applies. The information should only be shared on a 'need to know' basis and the number of people

that need to be informed should be kept to a minimum.

4.13 Action To Be Taken When An Allegation Is Made Against A Staff Member

Where an allegation of abuse is made against an employee of Aspire, there are two procedures that the Aspire will put in place:

- The reporting procedure in respect of the child;
- The procedure for dealing with the employee.

In the case of the allegation being against an employee of the Aspire, the same person will not deal with both the young person and the alleged abuser. Employment/contractual issues will be dealt with separately. The Child Protection Officer will follow the normal reporting procedure in the Aspire. It will be the responsibility of the Honorary Secretary of Aspire to deal with a staff member against whom an allegation has been made.

If there is an allegation or suspicion in relation to the CEO, the Chairperson of Aspire will deal with all aspects relating to the allegation.

If there is an allegation or suspicion in relation to the Child Protection Officer, the Honorary Secretary will deal with all aspects of the case, including the reporting procedure.

If an allegation is made against an employee of Aspire the following steps will be taken:

- The CEO will deal with all aspects of the case relating to the employee.
- The allegation will be assessed by the Child Protection Officer to establish if there are reasonable grounds for concern and whether a formal report will be made to the statutory authorities, at this point. The CPO may wish to contact the HSE for advice on the issue.
- The safety of the child is the first priority of Aspire and all necessary measures will be taken to ensure that the child is safe. The measures taken will be proportionate to the level of risk.
- Aspire will ensure that no other children/young people are at risk during this period and will inform other relevant agencies or parents/carers as appropriate.
- The measures which can be taken to ensure the safety of children and young people can include the following: suspension of duties of the person accused, re-assignment of duties where the accused will not have contact with children/young people, working under increased supervision during the period of the investigation or other measures as deemed appropriate.
- If a formal report is being made the employer will notify the employee that an allegation has been made and what the nature of the allegation is. The employee has a right to respond to this and this response should be documented and retained.
- Aspire will ensure that the principle of 'natural justice' will apply whereby a person is considered innocent until proven otherwise.
- Aspire will work in co-operation with An Garda Síochána and the HSE and any decisions on action to be taken in regard to the employee will be taken in consultation with these agencies.
- The person against whom the allegation is made will need support during this period and Aspire will provide advice on how to access the relevant support services.

In the case of an allegation being made against a volunteer within Aspire the Child Protection Officer will deal with the issue as outlined in the steps above.

4.14 Complaints Procedure In Relation To Child Safety And Protection

Aspire is committed to ensuring the safety and welfare of all children/young people with whom we work. Aspire has put in place a complaints procedure (Appendix 10) to cover any situations which may arise, when children/young people or their parents/guardians are not happy with the way the children/young people were treated by Aspire. Complaints regarding the safety and welfare of children/young people should be directed to the Child Protection Officer in Aspire. Other complaints should be directed to the person with whom the child/young person dealt with or the head of the relevant section in Aspire.

4.15 Record Keeping

The Child Protection Officer and the Deputy Child Protection Officer are responsible for keeping the following records related to Child Protection in a locked filing cabinet. The Child Protection Officer, the Deputy Child Protection Officer and the Honorary Secretary are the only officers who have access to these records:

- Any complaints about the safety and welfare of children/young people while working with Aspire;
- Any disclosures, concerns or allegations of child abuse;
- The follow up to any complaints, disclosure, concerns or allegations, including informal advice from the HSE, reports to the HSE and informing parents/guardians;
- Any bullying complaints related to Aspires work with children/young people and the follow up action;
- Signed acceptance forms of the Aspire Child Protection Policy by staff members, people on short term contracts, staff/volunteers from other agencies working on Aspire projects.

The Communications team are responsible for keeping the following records in a locked filing cabinet. The Communications team members, the Child Protection Officer, the Deputy Child Protection Officer and the Honorary Secretary are the only officers who have access to these records:

- All Garda Vetting Forms;
- All Parental/Guardian Consent Forms.

5. Persons responsible for implementation

5.1 Role Of The Child Protection Officer

The Child Protection Officer in Aspire has the ultimate responsibility for ensuring that the child protection and welfare policy of Aspire is promoted and implemented. A Deputy Child Protection Officer in Aspire will take over the responsibilities of the Child Protection Officer if they are unavailable for a significant amount of time.

The role of the Child Protection Officer involves the following duties:

- To be familiar with “Children First”, National Guidelines for the Protection and Welfare of Children and “Our Duty to Care”, the principles of good practice for the protection of children &

young people and to have responsibility for the implementation and monitoring of the child protection and welfare policy of the Aspire;

- To receive reports of alleged/suspected or actual child abuse and act on these in accordance with the guidelines;
- To ensure that training is provided for all new and existing staff in the Aspire on the child protection policy;
- To build a working relationship with the Health Service Executive (HSE), An Garda Síochána and other agencies, as appropriate;
- To ensure that supports are put in place for the young person, employees or volunteers in cases of allegations being made;
- To keep up to date and undertake relevant training on child protection policy and practice, in order to ensure the relevance and appropriateness of the Aspire's policy and procedures in this area;
- To review the Aspire policy and procedures on child protection on an annual basis and amend as appropriate;
- To ensure that systems are in place for recording and retaining all relevant documentation in relation to child protection issues.

**Child Protection Officer for Aspire:
Aileen Cruise**

**Deputy Child Protection Officer for Aspire:
Niamh Graham**

The Board of Aspire are responsible for responding to allegations of abuse, as per legislation and procedure outlined in this policy.

Staff and volunteers are responsible for adhering to the procedures and guidelines outlined in this policy.

6. Resources required

Funding is required to train every member of staff and volunteer providing services to children and young people.

7. Relevant legislation

UN Convention on the Rights of the Child

The UN Convention on the Rights of the Child was adopted by the UN in 1989 and ratified by Ireland in 1992. The National Children's Strategy is based on the UN Convention on the Rights of the Child and as such, sets out the vision for children in Ireland over a ten-year period. We believe that all work with children and young people should, by its very nature, recognise, implement and promote the fundamental tenets of the Convention.

Children First National Guidelines for the Protection and Welfare of Children 1999

The Children First Guidelines were issued by the Department of Health and Children in 1999 and outline procedures, which all organisations dealing with children and young people should put in place. They state that all such organisations should put in place a child protection policy tailored to their specific needs. This policy should outline the procedures and arrangements in place to protect children in line with “Children First”. Equally, the policy will provide protection for staff in Aspire in their work with children.

National Children’s Strategy

The work of the Office of the Minister for Children and Youth Affairs is centred around the implementation and monitoring of the National Children’s Strategy. The overall vision of the strategy is; *‘An Ireland where children are respected as young citizens with a valued contribution to make and a voice of their own; where all children are cherished and supported by family and the wider society; where they enjoy a fulfilling childhood and realise their potential.’*

The Protections for Persons Reporting Child Abuse Act, 1998

This Act provides immunity from civil liability to persons who report child abuse ‘reasonably and in good faith’ to the Child Protection Officer, the HSE or An Garda Síochána [see Appendix 8 for further details]

8. Appendix

List of Appendices

Forms

- Appendix 1: Standard form for reporting child protection and/or welfare concerns to a HSE
- Appendix 2: Acceptance of Aspire Child Protection Policy
- Appendix 3: Inter organisational form stating that Garda Vetting has been obtained
- Appendix 4: Incident/accident report form

Supporting Information

- Appendix 5: Recognising child abuse (Children First guidelines)
- Appendix 6: Information on Protection of Persons Reporting Child Abuse Act

Aspire Policies and Procedures

- Appendix 7: Aspire Anti Bullying Policy when working with children/young people
- Appendix 8: Aspire Complaints Procedure in relation to working with children/young people

Appendix 1. Standard Form for Reporting Child Protection and/or Welfare Concerns to the Health Service Executive (HSE) SAMPLE ONLY (Copies of official form available in the office)

Private and Confidential

In case of emergency or outside HSE hours, contact should be made with An Garda Síochána.

A. To Principal Social Worker/Designate:

This will be printed as relevant to each Community Care Area.

1. Details of Child:

Name:	Male <input type="checkbox"/>	Female <input type="checkbox"/>
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Address:

Age/D.O.B.:

1a. Name of Mother:	Name of Father:
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Address of Mother if different to Child:	Address of Father if different to Child
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Telephone Number:	Telephone Number:
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1b. Care and custody arrangements regarding child, if known:
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1c. Household Composition:

Name	Relationship to Child	Date of Birth	Additional Information

Note: A separate report form must be completed in respect of each child being reported.

2. Details of concern(s), allegation(s) or incident(s), dates, times, who was present, description of any observed injuries, parent's view(s), child's view(s) (if known).

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3. Details of person(s) allegedly causing concern in relation to the child:	
Name:	Male <input type="checkbox"/> Female <input type="checkbox"/>
Age:	
Address:	
Relationship to Child:	
Occupation:	

4. Name and Address of other personnel or agencies involved with this child:	
Social Workers:	
School:	
Public Health Nurse:	
Hospital:	
Gardaí:	
GP:	
Pre-School/Crèche/Youth Club:	
Other, Specify e.g. Youth Groups, After School Clubs:	

5. Are Parents/Legal Guardians aware of this referral to the Social Work Department?	
Yes <input type="checkbox"/> No <input type="checkbox"/>	

If yes, what is their attitude?

6. Details of Person Reporting Concerns:

Name:

Occupation:

Address:

Telephone Number:

Nature and extent of contact with Child/Family:

7. Details of Person completing form:

Name:

Date:

Occupation:

Signed:

Guidance Notes:

The HSE area Boards have a statutory responsibility under the Child Care Act, 1991, to promote the welfare and protection of children in their area.

HSE Area Boards therefore have an obligation to receive information about any child who is not receiving adequate care and/or protection.

This reporting form is for use by:

- HSE Personnel
- Professionals and individuals in the provision of child care services in the community who have service contracts with the HSE
- Designated person in a voluntary or community agency
- Any professional, individual or group involved in services to children who becomes aware of a child protection or welfare concern, or to whom a child protection or child welfare concern is reported.

Please fill in as much information and detail as is known to you. (HSE personnel should do this in consultation with their line manager). This will assist the Social Work Department in assessing the level of risk to the child, or support services required. If the information requested is not known to you, please indicate by putting a line through the question. It is likely that a social worker will contact you to discuss your report. The HSE Area Boards aim to work in partnership with parents. If you are making this report in confidence you should note that the HSE cannot guarantee absolute confidentiality as:

- A Court could order that information be disclosed.
- Under the Freedom of Information Act, 1997, the Freedom of Information Commissioner may order that information be disclosed.

You should also note that in making a 'bona fide report' you are protected under the Protection for Persons Reporting Child Abuse Act, 1998. If you are unsure if you should report your concerns, please telephone the duty social worker and discuss your concerns with him/her.

Appendix 2: Acceptance of the Aspire Child Protection Policy

Declaration from all staff and volunteers working with children and young people

Surname:		Forename:	
Date of Birth:			
Address:			
Contact Phone Number:			
<i>I have read the Aspire Child Protection Policy and code of behaviour and agree to abide by its contents.</i>			
Signature:			
Date:			
<i>There is no reason why I would be considered unsuitable to work with children or young people.</i>			
Signature:			
Date:			

Appendix 3: Accident/Incident Report Form
<input type="checkbox"/> Incident

<input type="checkbox"/> Near Miss (please select one)	
Date:	Incident Report Number (internal):
Time of Incident	Location of Incident
Name(s) of service users involved	Name(s) of staff / volunteers involved
Nature of Incident (please select all that apply)	
<input type="checkbox"/> Slip/ Trip <input type="checkbox"/> Fall <input type="checkbox"/> Cut/Laceration <input type="checkbox"/> Choking <input type="checkbox"/> Assault <input type="checkbox"/> Adverse reaction to medication <input type="checkbox"/> Electrocution <input type="checkbox"/> Robbery <input type="checkbox"/> Damage to Property <input type="checkbox"/> Service user aggression towards staff	<input type="checkbox"/> Service user aggression towards service user <input type="checkbox"/> Ingestion of Poisonous Substance <input type="checkbox"/> Burn/Scald <input type="checkbox"/> Medical event (including seizure) <input type="checkbox"/> Food Poisoning <input type="checkbox"/> Allergic Reaction <input type="checkbox"/> Service User Absconding <input type="checkbox"/> Fire <input type="checkbox"/> Spillage <input type="checkbox"/> Death
Other (please specify)-	
Did incident result in injury? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, please specify if injury was caused to service user/staff/volunteer etc.
Emergency services contacted: <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, please specify:
Sequence/chronology and description of the incident	
<i>Please confine report to factual statements, opinion is not to be recorded. Include relevant events preceding incident.</i>	
Actions taken to manage incident	

--

Actions taken to ensure incident does not re-occur

--

Incident reported to (please tick all that apply) <input type="checkbox"/> On-call <input type="checkbox"/> Service Manager <input type="checkbox"/> Garda	<input type="checkbox"/> Medical Professional <input type="checkbox"/> HSE <input type="checkbox"/> HIQA <input type="checkbox"/> Other (Please Specify)
---	---

Signed (Staff/Volunteer who witnessed/was involved in incident)

Signed (Manager)

Date:

Neglect

Neglect can be defined in terms of an omission, where the child suffers significant harm or impairment of development by being deprived of food, clothing, warmth, hygiene, intellectual stimulation, supervision and safety, attachment to and affection from adults, medical care. Neglect generally becomes apparent in different ways over a period of time rather than at one specific point.

Possible indicators of this type of abuse are:

- Frequent minor or serious injuries
- Untreated illness
- Hunger, lack of nutrition
- Tiredness
- Inadequate and inappropriate clothing
- Lack of supervision
- Low self esteem
- Lack of peer relationships

Emotional

Emotional abuse is normally to be found in the relationship between a care-giver and a child rather than in a specific event or pattern of events. It occurs when a child's need for affection, approval, consistency and security are not met. Unless other forms of abuse are present, it is rarely manifested in terms of physical signs or symptoms.

Possible indicators of this type of abuse are:

- Unreasonable mood and/or behavioural changes
- Aggression, withdrawal or an 'I don't care attitude'
- Lack of attachment
- Low self esteem
- Attention seeking
- Depression or suicide attempts
- Persistent nightmares, disturbed sleep, bedwetting, reluctance to go to bed
- A fear of adults or particular individuals e.g. family member, baby-sitter or indeed excessive clinginess to parents/carers
- Panic attacks

Physical

Physical abuse is any form of non-accidental injury or injury which results from wilful or neglectful failure to protect a child.

Possible indicators of this type of abuse are:

- Frequent bruising, fractures, cuts, burns and other injuries
- Torn clothing
- Bite marks burns or welts
- Bruises in places difficult to mark e.g. behind ears, groin
- Undue or unnecessary fear
- Aggressiveness or withdrawn

- Absconding frequently from home

Sexual

Sexual abuse occurs when a child is used by another person for his or her gratification or sexual arousal or for that of others.

Possible indicators of this type of abuse are:

- Over affectionate or inappropriate sexual behaviour
- Age inappropriate sexual knowledge given the child's age, which is often demonstrated in language, play or drawings
- Fondling or exposure of genital areas
- Hints about sexual activity
- Unusual reluctance to join in normal activities which involve undressing, e.g. games/swimming

Indicators of Abuse are Not Facts

It is important to stress that no one indicator should be seen as conclusive in itself of abuse; it may indeed indicate conditions other than child abuse. A cluster or pattern of signs is likely to be more indicative of abuse. Signs must also be considered in the child's social and family context as child abuse is not restricted to any socio economic group, gender or culture. It is important to always be open to alternative explanations for possible physical or behavioural signs of abuse.

Reasonable Grounds for Concern

The statutory authorities should always be informed when a person has reasonable grounds for concern that a child may have been abused, or is being abused, or is at risk of abuse. A suspicion that is not supported by any objective indicator of abuse or neglect would not constitute reasonable grounds of for concern.

The following examples would constitute reasonable grounds for concern:

- Specific indication from the child that s/he was abused;
- An account by the person who saw the child being abused;
- Evidence such as injury or behaviour which is consistent with abuse and unlikely to be caused in any other way;
- An injury or behaviour, which is consistent both with abuse and with an innocent explanation but where there are corroborative indicators supporting the concern that it may be a case of abuse. An example of this would be a pattern of injuries, an implausible explanation, other indications of abuse, dysfunctional behaviour;
- Consistent indication, over a period of time that a child is suffering from emotional or physical neglect.

A suspicion, not supported by any objective indication of abuse or neglect, does not constitute a reasonable suspicion or reasonable grounds for concern.

(Children First 1999, 4.3.2 and 4.3.3)

Appendix 8: Protection for Persons Reporting Child Abuse

The Protection for Persons Reporting Child Abuse Act, 1998 provides immunity from civil liability to persons who report child abuse “reasonably and in good faith” to the HSE or An Garda Síochána. This means that even if a reported suspicion of child abuse proves unfounded a plaintiff who took an action would have to prove that the reporter had not acted reasonably and in good faith in making the report.

This protection applies to organisations and to individuals. It is considered therefore that organisations should assume full responsibility for reporting suspected child abuse to the appropriate authorities. Reports to the HSE and to the Gardaí should be made by the Child Protection Officer, as per the organisation’s policy and guidelines.

Section 3 (1) of the Act states:

“3. (1) A person who apart from this section, would be so liable shall not be liable in damages in respect of the communication, whether in writing or otherwise, by him or her to an appropriate person of his or her opinion that-

- (a) a child has been or is being assaulted, ill-treated, neglected or sexually abused, or
- (b) a child’s health development or welfare has been or is being avoidably impaired or neglected, unless it is proven that he or she has not acted reasonably and in good faith in forming that opinion and communicating it to the appropriate person”.

Appendix 9: Anti Bullying Policy when working with children/young people

What is bullying?

Bullying behaviour can be defined as repeated aggression be it verbal, psychological or physical which is conducted by an individual or group against others.

Examples of bullying include:

- Teasing
- Taunting
- Threatening
- Hitting
- Extortion
- Exclusion

Aspire Policy on Bullying when working with children/young people

Aspire will not tolerate any bullying behaviour by children/young people or adults and will deal with any incidents immediately in accordance with this policy. This policy covers:

- Children/young people bullying other children/young people;
- Adults bullying children/young people;
- Children/young people bullying adults.

The policy is as follows:

- All children/young people and adults who participate in activities run by Aspire will be treated with dignity and respect by adults and by other children/young people and will not be subject to bullying.
- All children/young people and adults who participate in activities run by Aspire have a responsibility to treat other children/young people and adults with dignity and respect and refrain from bullying behaviour.
- It will be made clear to all children/young people and adults participating in Aspire events/activities that bullying is not acceptable and that other children/young people and adults should be treated with dignity and respect.
- There will be adequate supervision by Aspire or other staff/volunteers at all events/activities involving children/young people. This will help to prevent bullying.
- Aspire or other staff/volunteers will monitor all events/activities run by Aspire involving children/young people to ensure that no bullying is taking place.
- If an Aspire or other staff/volunteer witnesses bullying or suspects that bullying is taking place he/she will follow the procedure outlined below.
- If a child/young person witnesses bullying or suspects that bullying is taking place he/she should report it to Aspire or other staff/volunteer. Aspire or other staff/volunteer will follow the procedure outlined below.
- If a child/young person is the victim of bullying he/she should report it to Aspire or other staff/volunteer who will follow the procedure outlined below.

Procedure for dealing with bullying

- All reports of bullying will be recorded, investigated and dealt with by an appropriate Aspire staff member or other staff/volunteer.
- An Aspire staff member who has received the complaint or witnessed the bullying will consult with the Aspire Child Protection Officer, if present (or the most senior Aspire staff member present) to decide who is the most appropriate person to follow up on the complaint.
- The staff member dealing with the complaint will keep a record of the alleged bullying incident/s and the investigation and action taken.
- The staff member dealing with the complaint will speak separately to all involved in order to get all sides of the story. The staff member should also speak to others who may have witnessed the incident/s, if appropriate. The staff member will interview all involved in a calm manner and will seek answers to what, where, when, who and why.
- If the victim of the alleged bullying is a child their parent/guardian will be informed of the complaint and the outcome of the investigation.
- If the perpetrator of the alleged bullying is a child their parent/guardian will be informed of the complaint and the outcome of the investigation.
- If the perpetrator of the alleged bullying is an adult, the Honorary Secretary of Aspire or the parent organisation of the staff member/volunteer (if appropriate) will be informed of the complaint and the outcome of the investigation.
- If the staff member dealing with the complaint concludes that bullying has not taken place, the following action will be taken:
 - The complainant, alleged victim and alleged perpetrator/s will be informed of the outcome of the investigation and the reasons why it was concluded that bullying did not take place;
 - Support will be given to the complainant, alleged victim and alleged perpetrator/s if necessary;
 - A meeting will be arranged between the alleged victim and alleged perpetrator to discuss the issues involved if both are agreeable and it is deemed appropriate.
- If the staff member dealing with the complaint concludes that bullying has taken place, the following action will be taken:
 - The complainant, alleged victim and alleged perpetrator/s will be informed of the outcome of the investigation and the reasons why it was concluded that bullying took place;
 - Support will be given to the victim;
 - A meeting will be arranged between the alleged victim and alleged perpetrator to discuss the issues involved if both are agreeable and it is deemed appropriate;
 - A meeting will be held with the perpetrator to discuss the bullying behaviour. They will be informed of the disciplinary action, which will be taken as a result of this bullying behaviour.

Disciplinary action

When the inquiry into the alleged bullying incident has taken place and it has been concluded that bullying occurred, it will be necessary to take some disciplinary action against the perpetrator of the bullying. The disciplinary action should be agreed between at least two staff members of Aspire and should be appropriate to the seriousness of the incident/s. If the perpetrator of the bullying is a child/young person, the parent/guardian of the child/young person and the child/young person will be informed of the disciplinary action which will be taken. If the perpetrator of the bullying is an adult the following people will be informed of the disciplinary action, which will be taken:

- the Honorary Secretary of Aspire;
- the director of the organisation which the adult works for (if relevant); and
- the perpetrator.

The options for disciplinary action include:

- For serious incidents involving children/young people, sending the child/young person home and not allowing them to participate in any further Aspire events/activities;
- For less serious incidents involving children/young people, allowing the child/young person to continue to participate in the event/activity once they have apologised to the victim and stated that they would not engage in any further bullying behaviour. Their behaviour would then be closely monitored;
- Providing support to the child/young person to get them to understand that their behaviour is not acceptable and monitoring their behaviour;
- For serious incidents involving a member of the Aspire, transferring the person out of Aspire or transferring them to an area within Aspire where they will not have any dealings with children/young people. For offences involving staff/volunteers from other organisations, informing their parent organisation of the offence and not working with that staff member or volunteer again.

Appendix 10: Complaints Procedure in relation to working with children/young people

Procedures regarding making a complaint are outlined in the Aspire Complaints Policy. The following summary is available to service users at our locations:

Complaints help Aspire to improve services and supports to service users. If you would like to make a complaint regarding any aspect of the Aspire Services and Supports, a staff member or management, please follow the procedures outlined below. All complaints will be dealt with quickly and in the strictest confidence. Should you require assistance in making a complaint, please ask someone that you trust for support, or contact the National Advocacy Service for People with Disabilities.

1. To make an informal complaint:

Please verbally notify any staff member that you feel comfortable with. They will note your complaint and discuss with you any follow up action that may be taken to address it.

2. To make a formal complaint:

If you wish to make a formal complaint, please do so by submitting a complaints form to the CEO Aileen Cruise.

3. If you feel that your complaint **has not been** resolved:

If you feel that your complaint has not been resolved, or you do not wish to submit it to the CEO, please address your complaint to the Chairman of The Board of Aspire, Brian Wray, by letter.

4. Submitting to HSE

You can also submit your complaint to Brian Miller, the Disability Officer for the South Dublin area.

Alternatively you can contact Leigh Gath, the Confidential Recipient for Vulnerable Persons.

Aileen Cruise- Aspire CEO/Child Protection Officer Aspire- The Carmichael Centre, Coleraine House, Coleraine Street, D7 01 8780029 aileen@aspireireland.ie	Niamh Graham- Programme Co-Ordinator/Deputy CPO Aspire- The Carmichael Centre, Coleraine House, Coleraine Street, D7 01 8780029 niamh@aspireireland.ie
Brian Wray- Chairman of the Board of Aspire Aspire- The Carmichael Centre, Coleraine House, Coleraine Street, D7 01 8780029	Linda Blake- Aspire Social Care Manager 30 Ballinteer Park, Dublin 16 01 2968728 residential@aspireireland.ie

<p>Leigh Gath- Confidential Recipient for Vulnerable Persons.</p> <p>Training Service Centre, Dooradoyle, Limerick</p> <p>1890 100 014 / 087 6657269</p> <p>Leigh.gath@hse.ie</p>	<p>National Advocacy Service for People with Disabilities.</p> <p>0761 07 3000</p> <p>Ben.north@advocacy.ie</p> <p>Catherine.curran@advocacy.ie</p>
<p>Brian Miller- Disability Officer for the South Dublin area</p> <p>National Rehab Hospital, Rochestown Ave, Dun Laoghaire, Co. Dublin</p> <p>086 3801602</p>	